



## SERVICE AGREEMENT

### BOAT PREPARATION

1. Please arrive early to prepare the boat for training. (If customer is late for training, that time will be deducted from the total allotted time.) The Instructor will spend less than one hour at the dock so the boat Must be ready to go. This includes enough fuel, oil checked, canvas stowed and any repairs completed.
2. Customer must check the Tides so we can leave the slip and return safely.
3. Customer needs to have all safety equipment including PFD's on board and easily accessible. The boat must be registered, legal and Fully Insured.
4. Customer should dress for the weather; bring warm clothes, hats and deck shoes as well as having foul weather gear on board. Bottled water should also be on board.
5. Customer should have a VHF Radio, Depth Finder and up to date Charts on board. Please ask marina for any local knowledge to get out into the channel.

### POSTPONEMENTS, CANCELLATIONS and REFUNDS

1. Boatboy Marine Training reserves the right to cancel or delay the training course or other services due to weather, water conditions, boat condition or any other condition that will affect the safety of the Captain, Crew and Customers. We will, at our discretion, reschedule or refund any part of the payment and will not be responsible for any added costs incurred by the customer.
2. If a postponement determination is ordered by the Captain, once on location, because of customers' lack of preparedness, poor boat condition or negligence, customer Must pay a \$75.00 rescheduling fee.
3. If customer postpones the training session within 3 days or less of the scheduled training date, for any reason other than weather, customer Must pay a rescheduling fee of \$50.00. Please schedule carefully.
4. If customer cancels training with more than 3 days notice from scheduled training date, customer will be charged a \$50.00 processing fee.
5. If cancellation occurs with less than 3 days notice from scheduled training date, customer will be charged a \$100.00 cancellation fee.

### RELEASE

Customer is totally responsible for their health and realizes boating can be strenuous, therefore they should see a doctor if they are concerned.

Customer understands Boatboy Marine Training is a division of Delaware Vallery Marine Services, LLC. and falls under all corporation guidelines. Boatboy Marine Training has a Marine Operators Legal Liability Insurance Policy.

The customer understands the Instructor is licensed and insured, but will not hold liable Boatboy Marine Training or Instructor for any damage or unforeseen circumstances, including submerged objects, knowing that conditions on the water are variable and can change suddenly. Customer agrees they are Fully Insured.

**Email, Fax or Regular Mail:** If this Service Agreement has been emailed, faxed or mailed to the customer, by enrolling and completing any training or other BMT services, the customer agrees they are in receipt of our Service Agreement and are attesting that they have read, understand and agree to all of its terms and conditions. This includes Boat Preparation, Postponements, Cancellations & Refunds, Release, and our Alcohol/Drug Warning below.

### WARNING

No Illegal Drugs or Alcoholic Beverages are allowed on the training vessel. Persons found in violation of this Policy or to be Intoxicated or High on Drugs will be just cause for Ending the training session immediately and there will be **NO REFUND of TUITION.**